



TULIP Award

TULIP Award
for outstanding individuals
November 2024

ROGERS
Behavioral Health



About the **TULIP Award**

- Rogers Leadership created the TULIP Award to recognize outstanding individuals who make a difference with our patients and their loved ones.
- TULIP stands for Thoughtful, Unforgettable, Lasting Impact on Patients.
- Honorees exemplify the following characteristics:
 - Goes out of their way to be considerate and respectful of needs
 - Demonstrates kindness and compassion that will always be remembered
 - Possesses exceptional skills to ensure a life-changing experience

***Congratulations to our TULIP Award winner!
Robert Ziobro, MHT, Oconomowoc***



 **TULIP Award**

This award is presented to:

Robert Ziobro

In deep appreciation of all you do, who you are,
and your **Thoughtful, Unforgettable, Lasting Impact on Patients.**

You make a meaningful difference
in the lives of our patients and families.

November 2024





WINNER: Robert Ziobro, MHT, Oconomowoc

Nominated by a former patient:

“**Robert** is the staff member that made the most difference in my life, and I don't think residential would have been as helpful without him. Every day he was working, he would make the time to talk with me about where I was at and what we could do to improve my day. He consistently spoke to me kindly, and I felt that he genuinely cared. He is a great support person and has the ability to make you smile even when your mood is low. He was also the only MHT who consistently made sure I ate something for each meal whether it was food or a supplement. I also struggled with self-harm while in residential and Robert never made me feel ashamed but rather sat and reflected with me about why I did it, and how I can use various skills to replace that maladaptive behavior. I am now almost a month clean from self-harm. He lifted me up and cheered me on when I would go one day without self-harming. He celebrated my little wins and supported me through my losses, and **I will forever be grateful to him.**”

Celebrating Robert

"Robert has always been one of our most thorough and patient MHTs. He is curious about his job and seeks out continuous external learning opportunities, while maintaining collaboration with our treatment team in the building. Robert seeks to understand the root of an issue and is quick to offer potential solutions. Between these qualities and his focus on safety, Robert was able to create and practice a simple change in a medication pass to a resident to make the process safer. Robert then shared his idea with his peers and created an overall safer environment for this patient. We are grateful to have such a compassionate and solution-focused person on our team! Congratulations, Robert!

-Shelby and Ashlee (MHT Supervisors)

A TULIP banner will be hung in his work area.



Honorable Mention: Jessica Fredricks, MHT, Brown Deer

Nominated by a colleague:

“Jessica initially was interested in working on our Inpatient Adult unit. However, after a few months of working with the child and adolescent patients, she began to reconsider. Since then, patients specifically request Jessica by name, because they know she is there to lend a supportive ear. Jessica has a lot going on in her own life, but yet she shows up each and every day for our patients, willing to be that support person. Two days ago, Jessica had a gut feeling that something was going on with one of our patients. She checked in regularly, and most importantly, trusted her instincts. Jessica was all caught up on rounds, but felt herself needing to just check in with a patient who had seemed "off" that evening. Thankfully she did, because she found that patient attempting to end their life, and in need of immediate attention. She checked in early, intervened, and in every way - saved their life. Jessica's genuine concern, intuition, and diligence helped keep this patient safe. Jessica is a true blessing to our patients and to our unit, and we are so proud to call her one of our own.”



Thank you

Thank you to all our patients and team members who took the time to nominate a member of our patient care team.

Consider nominating a colleague by searching TULIP Award on Rogersbh.org or click here.



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